RESEARCH ANALYST

Grievance Redressal & Escalation Matrix

SEBI Registration Details

(a) Registered Entity Name: MOHIT AGRAWAL

(b) Trade Name / Website: www.tradewithmohitagrawal.com

(c) Type of Registration: Research Analyst

(d) SEBI RA Registration Number: INH000011954

(e) BSE RA Enlistment Number: 5763

(f) Official SEBI Research Analyst List: https://www.sebi.gov.in/sebiweb/other/OtherAction.do? doRecognisedFpi=yes&intmId=14

(g) Official BSE Registered RA Directory: https://www.bseindia.com/IARA/RegisteredRA.aspx

(h) Registration Date: Mar 24, 2023

Registered / Correspondence Address

SR-TF-03,3rd Floor Shree Siddheshwar Hall Mark, Ajwa Road, VADODARA, GUJARAT, 390019

& Customer Support & Primary Contact

Customer Support Head / CEO: MOHIT AGRAWAL

Phone: +91 88663 04964

Email: mohit00852@gmail.com

Important Note on Grievance Redressal

If you are dissatisfied with any aspect of our services, please raise your concern through the following channel:

Email: mohit00852@gmail.com

Phone: +91 88663 04964

Escalation Process

If your issue remains unresolved after 7 working days, or if the response is unsatisfactory, you may escalate the matter directly to SEBI via the following platforms:

SEBI Grievance Platforms

(i) SEBI SCORES Portal: https://scores.sebi.gov.in/

(ii) SEBI SMART ODR Platform: https://smartodr.in/

(iii) SEBI Toll-Free Numbers: 1800 22 7575 / 1800 266 7575

(iv) SEBI Regional Offices Contact List: https://www.sebi.gov.in/contact-us.html

SEBI SCORES Mobile Apps

(i) iOS (Apple): https://apps.apple.com/us/app/sebiscores/id6478849917

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- (ii) Android (Google Play): https://play.google.com/store/apps/details?id=com.sebi
- Investor Education & Awareness Tools
- SEBI Investor Website: Comprehensive source of investor rights, guidelines, and market tools
- https://investor.sebi.gov.in/
- SEBI Saarthi App (Investor Education)
- (i) Android: https://play.google.com/store/apps/details?id=com.sebi.invapp
- (ii) iOS: https://apps.apple.com/in/app/saa%E2%82%B9thi/id1589426387
- A Investor Protection Guidelines:
- **↑** To Avoid Unauthorised & Fraudulent Services:
- Important Notice on Fee Payments
- (a) All fee payments for research services must be made only through the official website of the SEBI-registered Research Analyst (RA) and via verified and approved payment channels.
- <u>MOHIT AGRAWAL</u> (SEBI Reg. No.: INH000011954) does not authorize any third-party payment links, UPI IDs, or personal accounts for receiving service fees.
- Accepted Payment Methods:
- (a) Payment gateway linked through the official website:
- www.tradewithmohitagrawal.com
- (b) Direct transfers to the bank account registered in the name of MOHIT AGRAWAL
- (c) Centralized Fee Collection Mechanism (CeFCoM)/Verified UPI, if applicable
- Disclaimer:

Payments made through unofficial means (e.g., personal accounts, unverifiable links, or agents claiming to represent the RA) will not be considered valid, and no responsibility or grievance redressal will be entertained for such transactions.

- (i) To avoid fraud or impersonation, always verify the payment instructions directly on the official website and retain receipts for all transactions.
- (ii) Always insist on payment invoices from the RA's official email address listed with SEBI.
- (iii) Immediately report any suspicious or unauthorised accounts or individuals claiming to represent us.
- (iv) Verify our registration using the official SEBI and BSE links below:
- (a) SEBI Registered Research Analyst: https://www.sebi.gov.in/sebiweb/other/OtherAction.do? <a href="documents-document-docu
- (b) BSE Registered Research Analyst: https://www.bseindia.com/IARA/RegisteredRA.aspx
- **BSE Investor Alerts & Press Releases**

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Stay updated on investor alerts and press releases from the Exchange:
(i) BSE Media Releases: https://www.bseindia.com/markets/MarketInfo/MediaRelease.aspx
(ii) BSE Investor Awareness: https://www.bseindia.com/attention_investors.aspx
Investor Charter & Complaint Table
To view our full Investor Charter, MITC, Service Timelines, and Complaint Handling Matrix, visit: www.tradewithmohitagrawal.com